

# Desktop as a Service (DaaS)

DaaS solutions for service providers from Green Cloud Technologies.



Moving to a virtual desktop environment, organizations experience a 52% lower cost with improved IT productivity through proactive management practices

—IDC Whitepaper, April 2015

## SECURE DESKTOP MANAGEMENT. SIMPLIFIED.

In an increasingly mobile world, businesses and providers are continually looking for new ways to manage the bring your own device (BYOD) movement while facing a growing number of data security concerns and threats.

With DaaS, deployment and management of the desktop environment is simplified. Data and applications are accessed through a virtual environment, allowing businesses and providers to support, patch and maintain one environment rather than managing individual desktops throughout an organization. And, with one central environment, your data is more secure while still allowing users the flexibility to choose between working on desktop or mobile devices.

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VIRTUAL SERVERS | DISASTER RECOVERY | VIRTUAL DESKTOPS





## BENEFITS FOR YOUR BUSINESS.

The popularity of DaaS is growing primarily because of its ability to make IT providers faster and more efficient. Instead of supporting and maintaining desktops on a 1:1 basis, you can update the base desktop image using a 1:many approach. This allows you to onboard new users faster and support existing desktops, with application updates and fixes, more efficiently.

DaaS is an attractive security option because data and applications reside in the cloud, and not on end user devices that are easy targets because of weaker security tools and lenient security practices from end user's themselves. And, because every user's environment is virtual, desktop images are automatically synced and always available.

DaaS simplifies desktop management so that you can manage more with less.

## MARKET OPPORTUNITY.

BYOD initiatives, mobility and the need to upgrade desktop operating systems and applications are driving organizations to reevaluate their end user computing strategies. For those businesses looking for change, DaaS provides:

- Extended life of existing desktop hardware.
- A solution for security and compliance concerns. All data is cloud hosted and desktops are based on pattern that is easy to maintain.
- Dedicated desktop resource, with greater availability than session-based remote desktops, as well as
  - Secure remote access,
  - Consistent desktop experience, and
  - Accessible from any device that you support, including Windows-based, iOS, Androids and iMacs.

The legacy desktop is undergoing a significant change for organizations with increasingly mobile workforces and security concerns.

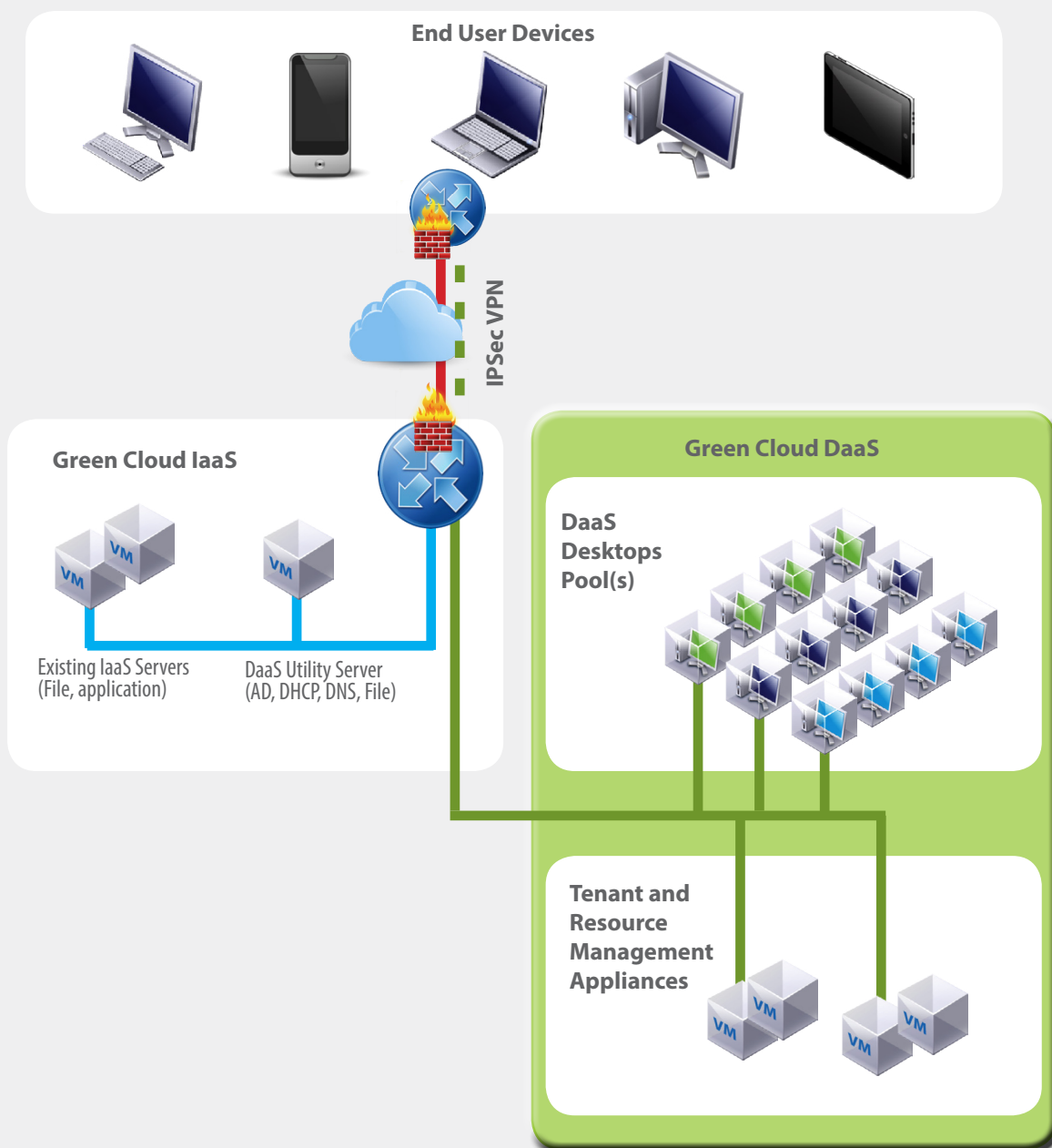
With the cloud now being a viable business option, the time is right for companies to take advantage of cloud-hosted desktops and apps to transform end-user computing into next-generation workspaces.

## BUILD YOUR SOLUTION TO FIT YOUR CLIENT'S NEEDS.

Green Cloud's DaaS solution provides the virtual infrastructure and desktop experience to compliment you IaaS solution. Built as a virtual Windows 2008 or 2012 server, the virtual desktop image - dynamic or static - appears as a Windows 7 or Windows 8 environment.

We enable user access from their endpoint device while you decide what clients will use to access their remote virtual desktops - from personal computers to tablets to smart phones. Bottom line, you have options to build your solution to fit your business and your client's requirements.

### DAAS ARCHITECTURE EXAMPLE.



## PARTNER PREREQUISITES

RESOURCE	REQUIRED PRIOR TO DEPLOYMENT	OPTIONAL SERVICES AVAILABLE
Engineering Support	Dedicated and available engineering resources Sales, desktop and application level support. <i>(Green Cloud does not provide desktop or application level support.)</i>	
	Active Directory support.	Green Cloud Professional Services available.
IaaS Service	Partner must have active Green Cloud IaaS service.	
Network & Security	For each new tenant, an additional Network & Security Bundle is required.	

## SERVICE DELIVERY & OPTIONS

	SERVICE OPTIONS	OPTIONAL SERVICES AVAILABLE
Virtual Desktops	Dynamic Desktop: 1 vCPU, 4GB vRAM, 50GB OS image 2 vCPU, 8GB vRAM, 50GB OS image  Static Desktops 1 vCPU, 4GB RAM, 50GB OS image 2 vCPU, 8GB vRAM, 50GB OS image 2 vCPU, 8GB vRAM, 200GB OS image	
Customer Service	Standard customer service and front line technical support included.	Green Cloud Professional Services available.
Desktop Templates	Initial template (gold pattern) creation and customization for up to two (2) patterns.	
Deployment Training	Included	
Networking	Green Cloud will provide basic networking configuration as part of the initial product setup.	

## BACKUP & DISASTER RECOVERY

Disaster Recovery (DRaaS), Service Level Objective (SLO) and Recovery Time Objective (RTO) based on server infrastructure storage profile. Backup and DRaaS not available on a per tenant basis.